

**Microsoft**®  
*Business*  
*Solutions*

Navision Practice @ CITeS

## An Overview

Cosmic Softech Ltd. (CITeS), an ISO 9001:2000 certified, is an IT solutions, IT Education and IT enabled services organization. A public limited company with an equity base exceeding 1 Million USD, CITeS has its state of the art 35,000 Sq. ft. development and delivery facility in New Delhi, India. With a team of more than 150 professionals, a core Sr. management team with more than 100 man-years of IT experience manages CITeS. CITeS reaches its customers across the globe through its marketing offices and business alliances in USA, Australia, France, Germany, UK and Japan.

The solutions and services domains at CITeS include Turnkey IT solutions involving Software development & systems Integration and IT enabled Services involving Call Center Operations and Business Process outsourcing Jobs.

We, at CITeS, have committed ourselves to Zero Deviation Discipline™ (ZDD) while delivering products and services in order to meet customer's expectation. The Zero Deviation Discipline™ implies zero defects plus zero time slippage plus zero cost overruns.

CITeS has invested more than 2.5 Million USD in capability building and perfecting its Technical solutions and Delivery processes.

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## Overview



## **CITeS & Navision**

CITeS, one of the key Indian Navision Solution Center (NSC) specializes in providing MBS Navision based ERP solutions for Medium and Small Businesses. We have rich experience in implementing MBS Navision solutions across multiple industry verticals, integrating key business and management processes, and providing a high-level view to an organization's business.

CITeS has a dedicated MBS Navision practice emanating from its 35,000 Sq. Ft facility in New Delhi, India supported with extensive Hardware & appropriate Communication Infrastructure. The in house training and practice provides the sandbox environment for prototype development and knowledge building for our consultants. The center with rich domain experience coupled with in-depth technology skills helps companies achieve their business objectives by implementing innovative solutions from MBS Navision through us.

The various services offered on MBS Navision with a Professionally Qualified Team Size of over 50+ Consultants together with Senior Management having over 100+ Years of Man Management Experience, are:

- ▶ On Site / Off Site Consulting
- ▶ Installation & Implementation
- ▶ Post-implementation Support- on syntax, functionality & failure issues.
- ▶ Remote Support
- ▶ Performance Tuning & Optimization
- ▶ Call Based Support

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**CITeS & Navision**



## Competencies

- ▶ Presales, Consulting and Delivery
- ▶ Business Process Optimization, Product Implementation, Customization,
- ▶ Developing interface tools between MBS Navision & and other systems, and optimization and support of ERP implementation.
- ▶ Continuous improvement and refinement of process, methodology and framework

## Implementation Methodologies

Our consultants are proficient in delivering MBS Navision solutions. They work closely with customers in delivering value by virtue of their rich business process experience, product knowledge and live project experience.

Our consultants, trained at the use of Navision's 'On Target' Implementation Methodologies, reduce the implementation risks very heavily and ensure that planned ROIs are achieved. The implementation includes developing a solution across the organization including

- ▶ Customization
- ▶ Training Functional & Technical
- ▶ Implementing change management initiatives
- ▶ Data migration / cut-off strategies
- ▶ Integration with other systems in the computing environment
- ▶ Post Implementation support

## Competencies





## Credentials

**For an Indian Traditional Foods Giant,** CITeS was involved in implementation and Systems integration of MBS Navision (Finance, Purchase, Sales, Manufacturing + GO PRO Retail solutions). The prime challenge was to re-align the business process in a conservative, traditional industry, bring 2 offices, 2 manufacturing plants and 10+ retail outlets into an integrated information environment. Subsequently, the integration of hand held devices with Mobile Sales Force is also planned and is under development.

**For a leading Exporter & Importer of Steel Forgings,** CITeS is involved in an end to end MBS Navision implementation, including Production and Export, on a centralised architecture for two manufacturing locations on a VPN connectivity.

**For a leading manufacturer of Machine Tools with German Principals,** CITeS is involved in an end to end MBS Navision implementation, including Production, Plant Maintenance & Quality, Sub Contracting ,Exports, Multi Currency,web Based Functionality etc.

**For a Japanese Precision Tools Importer,** CITeS is involved in implementation of all the back office functions including Financials, Purchase & Sales at the Head Office. The Phase II of the project envisages implementation of web-based functionalities to enable Branch Office users to access the system on the web.

## Our Value Proposition

- ▶ Domain Expertise
- ▶ Technology Pedigree
- ▶ Financial Strength
- ▶ Flexible Approach
- ▶ Multi Geography Delivery Capability
- ▶ Experienced Management Team
- ▶ Competitive Cost
- ▶ One of the Premier NSC in India
- ▶ Quality of Services: undergoing ISO : 9000 Certification

## Credentials



## **INDIA**

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## **Contact Us**

